

PENSION SYSTEM RESUMPTION (PSR) PROJECT MATRIX
OCTOBER STATUS REPORT
November 16, 2011

Board Assignment Status

Assignment Date	Request / Subject	Due Date	Status / Completed Date

Other Items of Interest

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PSR/ETM/PERT	<p>1. The first Monthly Benefit Roll, which produced over 545,000 warrants for retirees, successfully executed in mid October. Open Enrollment and quarterly processing for payroll taxes are currently in progress.</p> <p>2. Since Launch, the Team has implemented 11 releases. Planning for the next major release, which will provide functionality to support Judges and Legislators by late March, is also underway. Minor releases will continue to be scheduled at least monthly to address enhancements and corrections.</p> <p>3. Top priority continues to be given to program areas and employers as they transition to the new myCalPERS system. Implementation Support Staff and Rapid Response Teams will remain 'on the floor' supporting the Contact Centers and processing units through mid November. Additionally, to provide employers relief as they acclimate to the new system, the due dates for payroll submission and Open Enrollment activity have been extended by almost a month.</p> <p>4. The Enterprise and the Project Team are working closely together to identify and resolve critical areas of concern as post Launch issues arise. Joint task forces, testing labs, and custom processes are being utilized for quick responsiveness and mitigation of priority issues to ensure timely delivery of services.</p> <p>5. The CalPERS Educational Forum was well attended and comments received from employers were predominantly positive. Sessions were offered on a variety of topics to assist employers with their transition to the new myCalPERS system; 4 navigation workshops, 14 training sessions on Payroll Reporting, and a Health Overview were provided, along with an exhibit booth and one-on-one consultation sessions. In addition, PERT is facilitating daily post-Launch Webinars where employers can ask questions relating to the use of myCalPERS. As of October 27, 379 individuals have attended one of these Webinars.</p>